

# TMJ Patients Packet

Name: \_\_\_\_\_ Phone: \_\_\_\_\_



**Minnesota Craniofacial Center - Midway**  
1690 University Avenue West, Suite 390  
University Park Medical Center  
St. Paul, MN 55104

**651.642.1013**

**Welcome to our practice!** We thank you for selecting us to serve your needs. Our entire staff is a team dedicated to provide the highest quality care and service to our patients. We take great pride in each staff member's training and capabilities. So that we might all enjoy a smooth working relationship, we ask you to take a few minutes to read over our practice policies, below:

**APPOINTMENTS:** We strive to keep our patient's "waiting time" to a minimum, as we recognize that your time is valuable. Therefore, we are able to see our patients on an appointment basis only (with the exception of emergencies). We consider an appointment made to be an agreement and commitment between our office and our patients, and we rely on our fine patients to abide by their agreement. We reserve the right to reschedule your appointment if you arrive more than 15 minutes past your scheduled appointed time.

**EMERGENCIES:** As emergencies do arise, we ask your patience and understanding in the event of our having to place an emergency patient in front of your appointment slot. We will try to inform you of any changes necessary ahead of time, if at all possible.

**FINANCIAL ARRANGEMENTS:** During your first visit, our accounts manager will meet with you. Please direct all inquiries about your account to her rather than to the treatment staff. Our accounts manager will be most happy to discuss how our office handles your insurance benefits, if applicable; how your co-payments (if any) are to be taken care of; how any secondary insurance is handled; and how our office financial policy is administered. She will help you arrange the most suitable method of payment for your care. For your convenience, we accept Visa and Master Card.

**INSURANCE:** As a courtesy to you, we will be happy to submit all insurance claims for services rendered in our office. However, it is up to you to know if your insurance plan requires a referral or a prior authorization, whether insurance deductibles have been met, if there are plan exclusions for TMJ treatment or dental sleep appliances, what percent of coverage you have, whether you are required to make co-payments and what the co-payment will be, and what your plan maximum coverage is per year. Please see the enclosed form to use when calling your insurance company.

**OUR COMMITMENT TO YOU:** We appreciate having you as a patient in our practice. We will do everything to deliver the highest quality care in a safe, comfortable and caring environment. Please do not hesitate to ask any questions you might have about our services and office policies. In addition, if you are satisfied with our services, please feel free to tell a friend. We welcome new patients and appreciate referrals of your family and friends.

*Very sincerely, Dr. Roy Hakala and Staff*

**YOUR COMMITMENT TO US:** I understand that I am ultimately responsible for my account in this office, regardless of what insurance benefits or other third-party compensation may or may not be applied to my account. I authorize payment of any medical benefits directly to MCCM.

I also consent to the release and retrieval of my personal health information by MCCM to and from my medical and/or any automobile or other insurance companies, and all third parties involved in my care.

I agree to a charge of \$50.00 per scheduled hour if I fail or cancel a scheduled appointment **without giving MCCM a 24-hour notice.**

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Patient signature

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Date

**Patient Medical & Insurance Information**

*Please fill out all that apply completely using black or blue pen.*

Name: \_\_\_\_\_  
Date of Birth: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Home #: \_\_\_\_\_  
Work #: \_\_\_\_\_  
Cell #: \_\_\_\_\_  
Employer: \_\_\_\_\_

**If Minor, Name of Responsible Party:**

\*\*\*\*\*  
Primary Health Insurance: \_\_\_\_\_  
Billing Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
Subscriber: \_\_\_\_\_  
Subscriber DOB: \_\_\_\_\_  
Policy/Group #: \_\_\_\_\_  
ID #: \_\_\_\_\_  
\*\*\*\*\*

Secondary Health Insurance: \_\_\_\_\_  
Billing Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
Subscriber: \_\_\_\_\_  
Subscriber DOB: \_\_\_\_\_  
Policy/Group #: \_\_\_\_\_  
ID #: \_\_\_\_\_  
\*\*\*\*\*

Auto Insurance: \_\_\_\_\_  
Billing Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
DOI: \_\_\_\_\_ Claim #: \_\_\_\_\_  
Adjuster Name: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
Policy Holder: \_\_\_\_\_  
\*\*\*\*\*

Other Insurance Info (Workers Comp/Personal  
Injury) Company Name: \_\_\_\_\_  
Billing Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Subscriber: \_\_\_\_\_ DOB: \_\_\_\_\_  
Policy#: \_\_\_\_\_ ID #: \_\_\_\_\_

**Emergency Contact:** \_\_\_\_\_  
**Phone #:** \_\_\_\_\_

\*\*\*\*\*  
Physician: \_\_\_\_\_  
Clinic Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
\*\*\*\*\*

Dentist: \_\_\_\_\_  
Clinic Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
\*\*\*\*\*

Chiropractor: \_\_\_\_\_  
Clinic Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
\*\*\*\*\*

Neurologist: \_\_\_\_\_  
Clinic Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
\*\*\*\*\*

Other Care Provider: \_\_\_\_\_  
Clinic Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
\*\*\*\*\*

Attorney: \_\_\_\_\_  
Contact: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
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**Office Use Only**

IE Sent: \_\_\_\_\_



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MN Craniofacial Center Midway, PA

# CONSENT FOR USE AND DISCLOSURE OF HEALTH INFORMATION

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## SECTION A: PLEASE FILL OUT COMPLETELY

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Patient Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

## SECTION B: PLEASE READ THE FOLLOWING STATEMENTS CAREFULLY.

**Purpose of Consent:** By signing this form, you will consent to our use and disclosure of your protected health information to carry out treatment, payment activities, and healthcare operations.

**Notice of Privacy Practices:** You have the right to read our Notice of Privacy Practices before you decide whether to sign this Consent. Our Notice provides a description of our treatment, payment activities, and healthcare operations, of the uses and disclosures we may make of your protected health information, and of other important matters about your protected health information. A copy of our Notice accompanies this Consent. We encourage you to read it carefully and completely before signing this Consent.

We reserve the right to change our privacy practices as described in our Notice of Privacy Practices. If we change our privacy practices, we will issue a revised Notice of Privacy Practices, which will contain the changes. Those changes may apply to any of your protected health information that we maintain.

You may obtain a copy of our Notice of Privacy Practices, including any revisions of our Notice, at any time by contacting:

Contact Person: Dr. Roy V. Hakala, DDS

Telephone: 651-642-1013 Fax: 651-642-0947

E-mail: info@mncranio.com or drhakala@mncranio.com

Address: 1690 University Avenue West Suite 390 Saint Paul, MN 55104

**Right to Revoke:** You will have the right to revoke this Consent at any time by giving us written notice of your revocation submitted to the Contact Person listed above. Please understand that revocation of this Consent will *not* affect any action we took in reliance on this Consent before we received your revocation, and that we may decline to treat you or to continue treating you if you revoke this Consent.

## SECTION C: PLEASE PRINT YOUR NAME ON THE LINE, SIGN, AND DATE BELOW

I, \_\_\_\_\_, have had full opportunity to read and consider the contents of this Consent form and your Notice of Privacy Practices. I understand that, by signing this Consent form, I am giving my consent to your use and disclosure of my protected health information to carry out treatment; payment activities and health care operations.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

If a personal representative on behalf of the patient signs this Consent, complete the following:

Personal Representative's Name: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

**YOU ARE ENTITLED TO A COPY OF THIS CONSENT AFTER YOU SIGN IT.**

**Include completed Consent in the patient's chart.**

Please shade the areas of pain on the head diagram and circle the numbers in front of any symptoms you may have. Thank you.

**Head Pain/Headaches**

- 1-Forehead
- 2-Temples
- 3-“Migraine” type headache
- 4-Sinus type headache
- 5-Shooting pain up the back of the head
- 6-Hair/scalp painful to touch

**Ear Problems**

- 1-Hissing, buzzing or ringing
- 2-Decreased hearing
- 3-Ear pain/earache with no infection
- 4-Clogged/itchy ears
- 5-Vertigo/dizziness

**Eyes**

- 1-Pain behind eyes
- 2-Bloodshot eyes
- 3-May bulge out
- 4-Sensitive to light

**Mouth**

- 1-Discomfort
- 2-Limited opening
- 3-Inability to open smoothly
- 4-Jaw shifts to one side on opening
- 5-Jaw locks open or shut
- 6-Can’t find correct bite

**Teeth**

- 1-Clenching and/or grinding During the day or night
- 2-Looseness or soreness of back teeth

**Throat Problems**

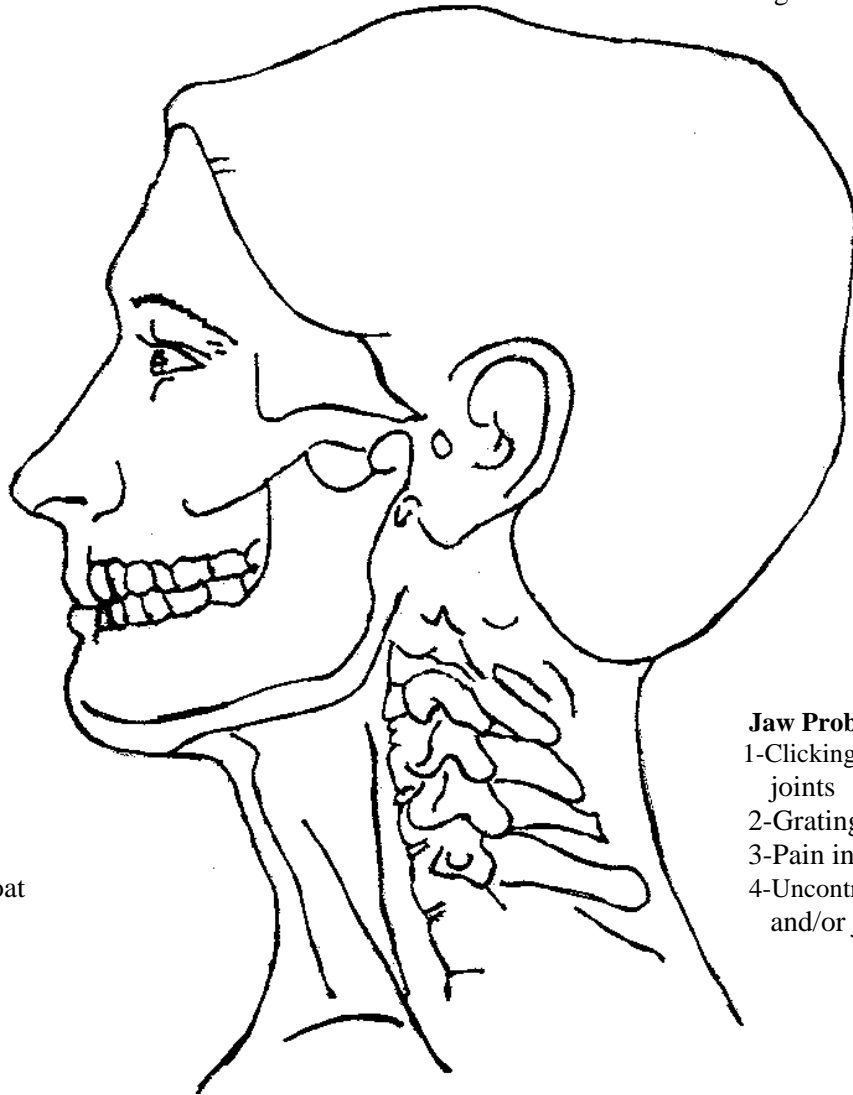
- 1-Swallowing difficulties
- 2-Laryngitis
- 3-Sore throat without infection
- 4-Frequent cough or clearing of throat
- 5-Voice irregularities or changes
- 6-Feeling of foreign object in throat constantly

**Neck Problems**

- 1-Lack of mobility
- 2-Neck pain/stiffness
- 3-Tired sore muscles
- 4-Shoulder pain and/or backache
- 5-Arm and/or finger numbness

**Jaw Problems**

- 1-Clicking, popping jaw joints
- 2-Grating sounds
- 3-Pain in cheek muscles
- 4-Uncontrollable tongue and/or jaw movements



Name \_\_\_\_\_ Date \_\_\_\_\_

**Minnesota Craniofacial Center Midway, PA**

Welcome to our office! Today you will be given a complete examination of your mouth, head, neck, and jaw. This will include a careful inspection of your teeth, jaw joints, chewing muscles, and your occlusion (bite). Other records such as x-rays, computerized jaw tracking, MRI, and diagnostic models may be necessary to form a complete diagnosis. Please answer as many questions as possible, and write freely on the discussion questions. Some of the material is repetitive, but it is necessary both to help us be thorough and so we may help you obtain any insurance benefits that may apply. Thank you for your help.

Name: \_\_\_\_\_ Age: \_\_\_\_\_ Today's Date: \_\_\_\_\_

Gender: \_\_\_\_\_ Male \_\_\_\_\_ Female

Marital Status: \_\_\_\_\_ Single \_\_\_\_\_ Married \_\_\_\_\_ Separated \_\_\_\_\_ Divorced \_\_\_\_\_ Widowed \_\_\_\_\_ Other

Please describe your chief complaints: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How long ago did your symptoms start? \_\_\_\_\_ 0-5 months \_\_\_\_\_ 6-11 months \_\_\_\_\_ 1-2 years  
\_\_\_\_\_ 3-5 years \_\_\_\_\_ 6-10 years \_\_\_\_\_ 10+ years

Have your symptoms become worse recently? \_\_\_\_\_

Occupation: \_\_\_\_\_ Typical job duties: \_\_\_\_\_

Do any of these duties aggravate your condition? \_\_\_\_\_

How long have you had your present job? \_\_\_\_\_

What treatment have you had, or what have you tried to do yourself, to correct your problem? \_\_\_\_\_  
\_\_\_\_\_

Please discuss the degree of success of your prior treatment. \_\_\_\_\_  
\_\_\_\_\_

Do you have an opinion as to what should be done to solve your problem? \_\_\_\_\_

Do you consider yourself to be under a great deal of stress? \_\_\_\_\_ If so, please explain: \_\_\_\_\_  
\_\_\_\_\_

Are your symptoms related to an automobile accident? \_\_\_\_\_ If so, date of accident: \_\_\_\_\_

State where accident occurred: \_\_\_\_\_

Are the symptoms related to a work injury? \_\_\_\_\_ If so, date of injury: \_\_\_\_\_

Name of employer involved: \_\_\_\_\_

If an accident is involved, did any symptoms exist before the accident? \_\_\_\_\_  
\_\_\_\_\_

Did your symptoms start after any of the following conditions? Please mark all that apply.

Injury to the jaw	_____	Large bite or yawn	_____
Injury to the neck	_____	Raised dental filling	_____
Injury to the head	_____	Dental treatment	_____
Trauma to jaw or head	_____	Excess mouth opening	_____
Severe emotional upset	_____	Orthodontic treatment	_____
Whiplash injury	_____	Cervical traction	_____
Head or neck surgery	_____	Jaw or nose broken	_____
Other	_____		

**MEDICAL HISTORY Do you have or have you ever had any of the following conditions?**

Now	Past	No		Now	Past	No	
_____	_____	_____	Allergies or Asthma	_____	_____	_____	AIDS
_____	_____	_____	Anemia	_____	_____	_____	Arthritis
_____	_____	_____	Eating Disorder	_____	_____	_____	Tuberculosis
_____	_____	_____	Bleeding Problems	_____	_____	_____	Tonsillitis
_____	_____	_____	High Blood Pressure	_____	_____	_____	Low Blood Pressure
_____	_____	_____	Bone Disorder	_____	_____	_____	Cancer
_____	_____	_____	Chronic Pain	_____	_____	_____	Diabetes
_____	_____	_____	Dizziness	_____	_____	_____	Alcoholism or Drug Addiction
_____	_____	_____	Ear Pain	_____	_____	_____	Ear Congestion
_____	_____	_____	Facial Pain	_____	_____	_____	Stomach Problems
_____	_____	_____	Intestinal Problems	_____	_____	_____	Headaches
_____	_____	_____	Heart Disease	_____	_____	_____	Ringing Ears
_____	_____	_____	Hepatitis	_____	_____	_____	Kidney Disease
_____	_____	_____	Neurologic Problems	_____	_____	_____	Psychiatric Condition
_____	_____	_____	Sleep Disturbance	_____	_____	_____	TMJ Pain
_____	_____	_____	TMJ Clicking	_____	_____	_____	TMJ Grating

Please describe any items marked above: \_\_\_\_\_  
 \_\_\_\_\_

Do you smoke? \_\_\_\_\_ If so, how many packs per day? \_\_\_\_\_

Do you use alcohol? \_\_\_\_\_ If so, how many drinks per week? \_\_\_\_\_

Do you use any recreational drugs? \_\_\_\_\_ Describe: \_\_\_\_\_

Are you pregnant? \_\_\_\_\_ If so, expected date of delivery: \_\_\_\_\_

**FAMILY HISTORY** Father: Age, if living: \_\_\_\_\_ His general health: \_\_\_\_\_  
 Or, age at death: \_\_\_\_\_ Cause of death: \_\_\_\_\_

Mother: Age, if living: \_\_\_\_\_ Her general health: \_\_\_\_\_  
 Or, age at death: \_\_\_\_\_ Cause of death: \_\_\_\_\_

Are there any inherited health conditions or genetic disorders in your family? \_\_\_\_\_

Please specify: \_\_\_\_\_  
 \_\_\_\_\_

CURRENT MEDICATIONS

DOSE

CONDITION

CURRENT MEDICATIONS	DOSE	CONDITION
_____	_____	FOR _____
_____	_____	FOR _____
_____	_____	FOR _____
_____	_____	FOR _____

Please list any vitamins or minerals you take. Specify amount: \_\_\_\_\_

Are you allergic to any medications, foods, or latex? \_\_\_\_\_

Date of last physical exam: \_\_\_\_\_ Conditions treated: \_\_\_\_\_

Please list your most serious illnesses and injuries: \_\_\_\_\_

Please list any surgery or hospitalizations you have had: \_\_\_\_\_

Please list your recreational activities. Include any regular exercise that you do: \_\_\_\_\_

Do you play a musical instrument? \_\_\_\_\_

How many hours are you in bed each night? \_\_\_\_ What is your usual quality of sleep? \_\_\_\_ Good \_\_\_\_ Fair \_\_\_\_ Poor

Are you able to fall asleep quickly? \_\_\_\_\_ How many times do you wake during a typical night? \_\_\_\_\_

Are you able to go right back to sleep if you wake during the night? \_\_\_\_\_

Do you hold your breath or gasp during the night? \_\_\_\_\_ Do you snore? \_\_\_\_\_

Are you sleepy when you wake up? \_\_\_\_\_ Are you often sleepy during the day? \_\_\_\_\_

Do you \_\_\_\_ clench \_\_\_\_ grind your teeth? \_\_\_\_ Day or \_\_\_\_ night? \_\_\_\_\_

Do you often chew your fingernails, or pencils or pens? \_\_\_\_\_

Have you ever received any kind of TMJ therapy? \_\_\_\_\_

Do you regularly see a chiropractor or physical therapist? \_\_\_\_\_

Have you ever had orthodontics (braces or retainers)? \_\_\_\_\_ At what age? \_\_\_\_\_

If so, were any permanent teeth extracted? \_\_\_\_\_ Did you use a headgear? \_\_\_\_\_

Do you still use an orthodontic retainer? \_\_\_\_\_

What is your height? \_\_\_\_\_ Your weight? \_\_\_\_\_

Have you \_\_\_\_ gained or \_\_\_\_ lost weight recently: \_\_\_\_\_ How much? \_\_\_\_\_ Over what time? \_\_\_\_\_

**Office Use Only:** BP \_\_\_\_\_ Pulse \_\_\_\_\_

**Insurance Information—Please Read!**

If you have medical insurance and would like to receive the maximum benefits available to you from your insurance company, it is important that **you** contact your insurance company **prior to your first visit in our office**. We certainly are happy to answer any insurance questions you may have, but please understand, MN Craniofacial Center Midway can only assist you and cannot guarantee payment from your insurance company.

**Please call your medical insurance company for the following information:**

**Non-Surgical TMJ Benefits:**

- 1. Do I have a deductible? Yes or No
- 2. How much of the deductible has been met? \_\_\_\_\_
- 3. Do I need a Prior Authorization for:
  - A: DME (Durable Medical Equipment)? Yes or No  
(Give DME CODE **D7880** to your insurance representative)
  - B: Physical Therapy Yes or No
- 4. Do I have an office copayment for each visit? Yes or No
- 5. How much is the office copayment? \_\_\_\_\_
- 6. What percentage of the fee do I pay for the following:
  - A. X-Rays: \_\_\_\_\_
  - B. Office Visits: \_\_\_\_\_
  - C. DME (Durable Medical Equipment): \_\_\_\_\_
  - D. Physical Therapy: \_\_\_\_\_

**Repair Charges:** Repair charges for broken oral appliances are the patient's responsibility to pay and the amount will vary, depending on the type of repair needed. Repair charges are not a covered service by your insurance company.

I have read and I understand my financial responsibility as stated above. I authorize direct payment of benefits from my insurance company to MN Craniofacial Center Midway, P.A.

Signature of Insured, or of Responsible Party if Patient is a Minor:

\_\_\_\_\_ Date: \_\_\_\_\_

Witness \_\_\_\_\_ Date: \_\_\_\_\_